



### **The nineteenth magazine of the TV series “Step by Step”**

The **19<sup>th</sup> magazine** of the TV series “Step by step” deals with protection of citizens’ rights.

**The first story** comes from Bujanovac

*Ever since he left Kosovo with his family, Kujtim Beraj has been residing in Bujanovac. His wife has lost her personal papers, so Kujtim has sought assistance of the Ombudsman through the Office for Bujanovac, Presevo and Medvedja. This office has been established for better communication with citizens of ethnically diverse municipalities in South Serbia.*

**The second story** is from Valjevo

*Like many children from Roma settlement Dublje in village Popucka, Vesna Danic is going to school eagerly. Her mother is a member of the Parents’ Council and she helps the school to better understand problems of Roma children. Roma are included in the work of Parents’ Councils of five schools in Valjevo region, and in School Councils of another three schools.*

**The third story** comes from Belgrade

*Aleksandar Stavic is one of the attorneys at law in the capital city that have been involved in the work of Palilula municipality’s office for free legal aid. All citizens have the right to free legal advice, while those indigent also have the right to free legal plea before the court. This office is a part of free legal aid system, established to ensure equality in justice*